

Brandon M. Pereira

PROFESSIONAL SUMMARY

Cloud-focused Technical Program Manager with 10 years of cross-industry experience in the dynamic information technology sector. Proficient executing, developing, and supporting cross-functional IT initiatives. Focused on maximizing value delivery through secure cloud technologies, harnessing the power of digital transformation to shape business vision into reality.

PROFESSIONAL EXPERIENCE

Technical Project Manager

2024 - Present

Fidelity Investments (Contract)

Smithfield, RI

- Executed 12+ technical projects (Zscaler, RBAC, IAM) in a hybrid Azure environment, orchestrating pilot, deployment, and hyper care phases to achieve 99.9% uptime reducing post-deployment incidents by 30%.
- Implemented robust RBAC, PAM, and Azure AD frameworks for 300+ executive VIP users in hybrid environments (Azure, AWS, on-premises), enhancing compliance and secure access controls.
- Led IAM program roadmap, integrating SSO, MFA, PAM, and identity governance to align business units with the enterprise security strategy.
- Built data-driven workflows (SQL, Power BI, NQL) for performance monitoring, UAT, and real-time insights, improving solution optimization and decision-making by 25%.
- Leveraged cloud monitoring solutions (SNOW, Nexthink, SCCM) to capture real-time performance metrics, driving data-driven planning, analysis, and strategic implementations for 9 teams.

IT Program Manager

2023 - 2024

Constellation Energy (Contract)

Boston, MA

- Facilitated the success of a \$17M IT cutover program by aligning cross-organizational milestones, ensuring precise technical delivery for 100+ enterprise and cloud boundary systems.
- Integrated 4 major project workstreams (2,000 lines/plan), leveraging Microsoft Project, Excel, ServiceNow, and enterprise data to create a unified program overview.
- Optimized technical roadmaps, RAID logs, heatmaps, and reporting to ensure on-target technical program delivery across workstreams, resulting in a 94% client satisfaction score.
- Monitored risks, issues, and incidents, delivering timely updates to leadership, which enhanced P1/P2 incident resolution times by 30%.
- Embedded security first and business continuity planning into project cutover activities, ensuring operational resilience during major system transitions.

IT Business Operations Lead

2022 - 2023

RSM US (Contract)

Boston, MA

- Managed MS Project Online streamlining the data analysis and alignment of \$40M in FTE and contract resources.
- Collaborated with 27 distributed teams to reconcile IT resourcing and project demands to drive CIT operational excellence.
- Enhanced business processes across 14 cost centers by employing cloud-based analytics solutions, improving data accuracy and reducing processing time by 25%.
- Developed data-driven forecasts and reports for senior leadership, improving resource allocation, budget management, and project alignment for 700 IT staff across divisions.
- Established a centralized repository featuring technical SOPs, IT governance policies, database and resource management guidelines, leveraging cloud integration to elevate workflow efficiency by 33%.
- Centralized project data into a unified cloud-based reporting system, eliminating silos and improving IT forecasting by 20%.

- Streamlined \$3M infrastructure lifecycle for 3 sites, boosting secure IT operations and delivering 15% cost reduction YoY.
- Acted as a cross-functional liaison across departments, delivering exceptional customer-centric solutions and technical training to promote digital adoption for 3,000 employees.
- Successfully executed large-scale technology initiatives, including a \$2M+ Microsoft system migration, upgrading 2,500 workstations and increasing deliverables by 40% across three J&J sites.
- Orchestrated the full infrastructure lifecycle, including provisioning, integration, and secure decommissioning of over 5,000 assets, resulting in a 20% boost in operational efficiency.
- Mentored over 6 IT staff on enterprise systems, IT policies, and security, fostering teamwork to exceed KPIs by 12%.
- Enhanced access security by modernizing AD/LDAP services and deploying SSO, MFA, and privileged access controls.

- Communicate the value of cloud adoption to non-technical customers, empowering users to augment workflows through scalable cloud solutions.
- Delivered web services upgrade project, implementing integration across Azure Entra ID, GoDaddy, and M365 to ensure seamless business communications
- Conducted comprehensive cloud security audit across GCP and Google Workspace, implementing IAM, enforcing MFA, and auditing DLP to reduce privileged access vulnerabilities by 50%.
- Built API integrations to transfer automotive CRM data into custom Excel dashboards for financial analysis and reporting.

EDUCATION

Southern New Hampshire University, Manchester, NH
Bachelor of Science Business Administration, Management Information Systems

CERTIFICATIONS

Project Management Professional (PMP)	2022
Certified Scrum Master (CSM)	2024
AWS Certified Solutions Architect - Associate	2022
AWS Certified Developer - Associate	2023
AWS Certified Cloud Practitioner	2022
AWS Certified AI Practitioner	2025
Microsoft Certified Azure Fundamentals	2024
Microsoft Certified Azure AI Fundamentals	2024
Certificate in Cloud Security Knowledge (CCSK)	2025

TECHNICAL SKILLS

IT Program Management - Agile | Waterfall | Hybrid | Risk Management | Change Management | Incident Management | ITSM | SDLC | Microsoft 365 (Excel, Power BI, Project) | Gen AI |

Cloud Computing & IT - AWS | Azure | GCP | ServiceNow | Cloud Infrastructure | Cloud Security | Cloud Operations | Cloud Networking | IaaS | SaaS | PaaS | Windows |

Cloud Security & Governance - Identity and Access Management (IAM) | Role-Based Access Control (RBAC) | Multi-Factor Authentication (MFA) | Single Sign-On (SSO) | SAML | OAuth | DLP | Zero Trust | Entra ID | Azure AD | Security Auditing | Zscaler | CloudTrail | CloudWatch | Threat Intelligence |